



Limited Warranty

X-Stream Wash Systems, Inc., hereinafter referred to as “X-STREAM”, warrants its Equipment for a period of one (1) year from date of shipment with inclusions and exceptions as listed below. This Warranty applies only to the original purchaser of the Equipment and at the original installation site only. This Warranty is transferable from one owner to another at the same location upon the sale of the business.

X-STREAM warrants the Equipment to be free of defects in material and workmanship, except in X-Stream’s sole discretion:

- When the Equipment is misused, neglected, not installed according to X-STREAM’s instructions.
- Not installed in conformance with all local codes and regulations.
- Not maintained in accordance with X-STREAM’s directions & instructions.
- Not operated within the conditions as stated by X-STREAM, a partial listing of which is contained at the end of this paragraph.
- Evidence that X-Stream’s suggested preventative maintenance schedule has not been implemented or maintained.

Manufacturing defects under this Warranty will be repaired or defective parts will be replaced:

- A) For a period of one (1) year and labor charges for one hundred eighty (180) days if purchased from an Authorized Distributor. If Authorized Distributor defaults in any way regarding its labor warranty to its customer, X-Stream Wash Systems, Inc, shall not be responsible to supply factory labor to make repairs unless they repairs are deemed ‘structural’ in X-Stream’s sole discretion.
- B) Or, if customer is Factory Direct through X-Stream Wash Systems, Inc., parts charges for a period of one (1) year only. No labor warranty is extended for minor defects. X-Stream or its authorized representative will repair any ‘major’ defects as determined in X-Stream’s sole discretion for one (1) year.
- C) All Structural Framing & Track parts carry a 5-year warranty from X-Stream Wash Systems.

These conditions include, but are not limited to, the following:

- Maximum operating temperature of water not to exceed 120 degrees Fahrenheit (120°F);
- Use of non-corrosive chemicals only (**use of hydrofluoric acid chemicals and any containing Butyl are specifically excluded and voids this warranty**);
- An adequate supply of domestic water;
- A properly specified electrical service. “Brown-outs” and low voltage conditions are not covered;
- Items considered as ‘wear items’ are also not covered by this warranty. (Examples are belts, seals, bearings, wheels, etc.)

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This Warranty specifically EXCLUDES the following:

- Failure of parts due to damage caused by neglect, accident, fire, flood, wind storm, acts of God, freeze-up, low electrical voltage or amperage, water in lines, misuse, misapplication, alterations not approved in writing by X-STREAM, corrosion, failure of the purchaser to perform prescribed maintenance, use of replacement parts which do not conform to X-STREAM's specifications, and damage caused by vandalism.
- Additional specific exclusions are: Incidental and consequential damages, including loss of running time, inconvenience, loss of income or loss of use, including any implied warranty of merchantability or fitness for a specific use.
- Damage of any kind due to damage or neglect caused by customer or customer's end user.

This Warranty does not cover:

- Any labor or installation costs associated with repair or replacement of the covered parts, except as agreed to herein or elsewhere in writing.
- The replacement of any fluids, such as oil or chemicals, nor does it cover any cleaning of the equipment or parts.
- Any injury to persons or damage to surrounding property caused by failure of any type.

All returns must be approved through The SELLING DISTRIBUTOR and then through X-Stream's business office at the address listed below. If purchased Factory Direct, No returns will be accepted without prior authorization from X-STREAM. Return approval and an authorization number may be obtained by calling your local distributor. All return authorization numbers are valid for thirty (30) days from issue.

If your equipment was sold to you by X-Stream as 'Factory Direct' (without a distributor), all returns must be approved through X-Stream's business office at the address listed below.

All returns must be shipped prepaid. No collect shipments will be accepted. Restocking charges of fifteen percent (15%) of list price may be assessed at X-Stream's discretion.

No other or additional Warranty(s) is expressed or implied by X-Stream Wash Systems, Inc.

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