



Eclipse

Full service with style

The Eclipse EFTPOS terminal is designed for businesses that process a high volume of transactions (more than 250 transactions per month), such as retailers who may require complex transaction capabilities such as tipping and pre-authorisations.

What is it?

Eclipse is a high quality terminal that is quick and easy to use. The customer's card is swiped through the terminal, the transaction amount is keyed in, and the customer enters a personal identification number (PIN) for debit card transactions, or signs the printed slip for credit or charge card transactions. The terminal prints a receipt for the customer to sign and a second receipt that is a customer copy. The merchant keeps the original signed slip and there's a copy for the customer.

The Eclipse terminal operates via a dial telephone line, to send transaction data via the host to the card issuing bank for approval and then back to the merchant, confirming the transaction within seconds.

<i>Benefits</i>	<i>Features</i>
<ul style="list-style-type: none"> • Easy – compact terminal with large backlit screen for ease of use. • Fast – allows your customers to pay quickly and efficiently. • Value for money – provides full functionality at a competitive price. • Reliable – includes fallback facility. • Reduces risk of fraud – sound authorisation process. 	<ul style="list-style-type: none"> • Black single unit (all in one unit – combined printer and terminal). • Fast printing and high transaction speed. • Electronic fallback facility, which means merchants can continue to process up to 50 transactions if there is a line or system failure. • Automatically checks every card for available funds and whether the card has been reported lost or stolen at the time of the transaction.

Functionality

The following are standard for the Eclipse EFTPOS terminal:

Visa	Yes	Tips	Yes
MasterCard	Yes	Adjustments	Yes
China UnionPay (CUP)#	Yes	Refunds	Yes
Diners Club*	Yes	Stationery Order via Terminal	Yes
JCB*	Yes	Secure Password Entry	Yes
American Express*	Yes	Automatic Settlement	Yes
Debit Cards	Yes	Pre-authorisation on all credit/charge cards	Yes
Integrated Thermal Printer	Yes	Cashout	yes – debit card only
Key Entry	Yes	Remote Software Download	Yes
Electronic Fallback	Yes	Remote Initialisation	Yes

Important facts

Statements	Monthly Merchant Statement of EFTPOS transactions. This shows a daily batch summary of transactions processed through the terminal to assist with your reconciliation processes. The terminal provides functionality for daily settlement totals and shift totals.
Settlements	2 options: a) Automatic daily Settlement at 9.30pm EST.^ b) Manual Settlement can also be completed at a time convenient to you. Settlement can only be performed once within a 24-hour period.
Monthly fee	Terminal fee is \$25.90 per month (other standard fees and charges apply). Terminal fee covers provision for onsite servicing or re-install of the terminal where required.
Terms and Conditions	Terms and conditions available on request. Fees and charges are payable.

Key technical details

Terminal	Eclipse/Sagem 930 SE /PINpad/printer
Display	128 x 64 graphics backlit LCD
Keypad	4 x 4 matrix, 4 soft function keys, scroll key
Printer	<ul style="list-style-type: none"> Type of printer: Thermal Stationery roll: 56mm wide, 57mm diameter
Dimensions	Terminal/Integrated PINpad/Integrated Printer: 180mm (l) x 85mm (w) x 56mm (h)
Modem	2400 bps
Communications	<ul style="list-style-type: none"> Dial line
Service and Support	<ul style="list-style-type: none"> Keycorp will manage the installation and maintenance Merchant Service Centre help desk is available 24/7

Your notes

#Please note that additional scheme requirements apply to China UnionPay transactions. The additional requirements have been outlined in the Merchant Agreement.

*Separate letters or agreements will be negotiated on behalf of JCB, American Express, and Diners Club.

^For transactions completed before 9.30pm on a business banking day.

Important information – The information is current as at the time of printing (September 2010) and is subject to change. The information does not purport to be a complete description of the product, is of a general nature only and should not be relied upon in making any decision. The product is only available to approved business customers.

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