



# Escape

## A truly mobile solution

Escape EFTPOS Terminal provides enhanced functionality to either accept customer payments on the go or allow your customers to pay at the counter.

### What is it?

The Escape is a high quality terminal that is quick and easy to use. The customer's card is swiped through the terminal, the transaction amount is keyed in, and the customer enters a personal identification number (PIN) for debit card transactions, or signs the printed slip for credit or charge card transactions. The terminal prints a receipt for the customer to sign and a second receipt that is a customer copy. The merchant keeps the original signed slip and there's a copy for the customer.

The Escape operates via GPRS (the most widely used mobile network in Australia) to send the transaction data to the terminal host to the card issuing bank for approval and then back to the merchant, confirming the transaction within seconds. When placed on the cradle the Escape can be used as a dial up EFTPOS terminal.

<i>Benefits</i>	<i>Features</i>
<ul style="list-style-type: none"><li>• <b>Easy</b> – compact lightweight terminal with large backlit screen for ease of use and transporting.</li><li>• <b>Fast</b> – allows your customers to pay quickly and efficiently.</li><li>• <b>Reliable</b> – long life battery, broad telecommunication coverage and includes fallback facility.</li><li>• <b>Reduces risk of fraud</b> – sound authorisation process.</li></ul>	<ul style="list-style-type: none"><li>• Most compact full function mobile terminal currently on the market.</li><li>• Fast printing and high transaction speed.</li><li>• Broad telecommunications coverage (98% of the Australian population).</li><li>• Long lasting battery life (over 200 hours).</li><li>• Base station for battery recharge and dial communications (for on counter use).</li><li>• Electronic fallback facility, which means merchants can continue to process up to 50 transactions if there is a line or system failure.</li><li>• Automatically checks every card for available funds and whether the card has been reported stolen at the time of the transaction.</li></ul>

## Functionality

The following are standard for the Escape EFTPOS terminal:

Visa	Yes	Adjustments	Yes
MasterCard	Yes	Refunds	Yes
Diners Club*	Yes	Stationery Order via Terminal	Yes
JCB*	Yes	Secure Password Entry	Yes
American Express*	Yes	Automatic Settlement	Yes
Debit Cards	Yes	Pre-authorisation on all credit/charge cards	Yes
Integrated Thermal Printer	Yes	Cashout	yes – debit card only
Key Entry	Yes	Remote Software Download	Yes
Electronic Fallback	Yes	Remote Initialisation	Yes
Tips	Yes	China UnionPay (CUP)#	Yes

## Important facts

<b>Statements</b>	Monthly Merchant Statement of their EFTPOS transactions. This shows a daily batch summary of transactions processed through the terminal to assist with your reconciliation processes. The terminal provides functionality for daily settlement totals and shift totals.
<b>Settlements</b>	2 options: a) Automatic daily Settlement at 9.30pm EST.^ b) Manual Settlement can also be completed at a time convenient to you. Settlement can only be performed once within a 24-hour period.
<b>Monthly fee</b>	Terminal fee is \$29.90 per month (other standard fees and charges apply). Terminal fee covers provision for onsite servicing or swapout of the terminal where required.
<b>Terms and Conditions</b>	Terms and conditions available on request. Fees and charges are payable.

## Key technical details

<b>Terminal</b>	Escape/Sagem 930G integrated terminal/PINpad/printer
<b>Display</b>	128 x 64 graphics backlit LCD
<b>Keypad</b>	4 x 4 matrix, 4 soft function keys, scroll key
<b>Printer</b>	<ul style="list-style-type: none"> <li>Type of printer: Thermal</li> <li>Stationery roll: 56mm wide, 57mm diameter</li> </ul>
<b>Dimensions</b>	Terminal/Integrated PINpad/Integrated Printer: 180mm (l) x 85mm (w) x 56mm (h)
<b>Modem</b>	GPRS modem 2400 bps – dial modem (located in the cradle)
<b>Communications</b>	<ul style="list-style-type: none"> <li>GPRS</li> <li>Dial line</li> </ul>
<b>Service and Support</b>	<ul style="list-style-type: none"> <li>Keycorp will manage the installation and maintenance</li> <li>Merchant Service Centre help desk is available 24/7</li> </ul>

## Your notes

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\*Separate letters or agreements will be negotiated on behalf of JCB, American Express, and Diners Club.

#Please note that additional scheme requirements apply to China UnionPay transactions. The additional requirements have been outlined in the Merchant Agreement.

^For transactions completed before 9.30pm on a business banking day.

**Important information** – The information is current as at the time of printing (September 2010) and is subject to change. The information does not purport to be a complete description of the product, is of a general nature only and should not be relied upon in making any decision. The product is only available to approved business customers.