



Essentials

A simple low cost solution

Essentials EFTPOS terminal provides basic functionality; perfect to handle low volume transactions for businesses such as hairdressers, beauty therapists, convenience stores and florists.

What is it?

Essentials is a high quality EFTPOS terminal that is quick and easy to use for basic functions such as purchase, cash out and refunds. As with most standard EFTPOS terminals, the customer's card is swiped through the terminal, the transaction amount is keyed in, and the customer enters a personal identification number (PIN) for debit card transactions, or signs the printed slip for credit or charge card transactions. The terminal prints a receipt for the customer to sign and a second receipt that is a customer copy. The merchant keeps the original signed slip and there's a copy for the customer.

Essentials operates via a dial telephone line, sending transaction data via the host to the card issuing bank for approval and then back to the merchant, confirming the transaction within seconds.

| <i>Benefits</i> | <i>Features</i> |
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| <ul style="list-style-type: none">• Easy – simple to set up and operate.• Fast – allows your customers to pay quickly and efficiently.• Value for money – provides basic functionality for a low monthly cost.• Reliable – includes fallback facility.• Reduces risk of fraud – sound authorisation process.• Compact – stylish, smaller design allows for more space on the counter.• Support – 24/7 service centre for assistance and backup. | <ul style="list-style-type: none">• Single cable for power and communications.• Fast printing and transaction speed.• Large backlit screen for easy reading.• Processes debit, credit and charge cards.• Transactions include purchase, refund, cash out, settlements and transaction history.• Electronic fallback facility, which means merchants can continue to process up to 50 transactions if there is a line or system failure.• Automatically checks every card for available funds and whether the card has been reported stolen at the time of the transaction.• 24/7 Merchant Service Centre. |

Functionality

The following are standard for the Escape EFTPOS terminal:

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| Visa | Yes | Adjustments | Yes |
| MasterCard | Yes | Refunds | Yes |
| Diners Club* | Yes | Stationery Order via Terminal | Yes |
| JCB* | Yes | Secure Password Entry | Yes |
| American Express* | Yes | Automatic Settlement | Yes |
| Debit Cards | Yes | Pre-authorisation on all credit/charge cards | Yes |
| Integrated Thermal Printer | Yes | Cashout | yes – debit card only |
| Key Entry | Yes | Remote Software Download | Yes |
| Electronic Fallback | Yes | Remote Initialisation | Yes |
| Tips | Yes | China UnionPay (CUP)# | Yes |

Important facts

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| Statements | Monthly Merchant Statement of their EFTPOS transactions. This shows a daily batch summary of transactions processed through the terminal to assist with your reconciliation processes. The terminal provides functionality for daily settlement totals and shift totals. |
| Settlements | 2 options: a) Automatic daily Settlement at 9.30pm EST.^ b) Manual Settlement can also be completed at a time convenient to you. Settlement can only be performed once within a 24-hour period. |
| Monthly fee | Terminal fee is \$16.90 per month (other standard fees and charges apply). Terminal fee covers provision for onsite servicing or swapout of the terminal where required. |
| Terms and Conditions | Terms and conditions available on request. Fees and charges are payable. |

Key technical details

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| Terminal | Essentials/Sagem 930 SE integrated terminal/PINpad/printer |
| Display | 128 x 64 graphics backlit LCD |
| Keypad | 4 x 4 matrix, 4 soft function keys, scroll key |
| Printer | <ul style="list-style-type: none"> Type of printer: Thermal Stationery roll: 56mm wide, 57mm diameter |
| Dimensions | Terminal/Integrated PINpad/Integrated Printer: 180mm (l) x 85mm (w) x 56mm (h) |
| Modem | 2400 bps |
| Communications | <ul style="list-style-type: none"> Dial line |
| Service and Support | <ul style="list-style-type: none"> Keycorp will manage the installation and maintenance Merchant Service Centre help desk is available 24/7 |

Your notes

[#]Please note that additional scheme requirements apply to China UnionPay transactions. The additional requirements have been outlined in the Merchant Agreement.

^{*}Separate letters or agreements will be negotiated on behalf of JCB, American Express, and Diners Club.

[^]For transactions completed before 9.30pm on a business banking day.

Important information – The information is current as at the time of printing (September 2010) and is subject to change. The information does not purport to be a complete description of the product, is of a general nature only and should not be relied upon in making any decision. The product is only available to approved business customers.