

STONNINGTON
COMMUNITY FINANCIAL
SERVICES LTD
ABN 31 099 416 092

**BENDIGO BANK
BRANCHES
& ATM's**

WINDSOR

111 Chapel Street

PRAHRAN

MARKET

163 Commercial
Road

**PRAHRAN
MARKET
BRANCH**

**OPEN
MONDAY
To
SATURDAY**

Contact:
The Branch on
9827 6545

Bank Hours

Monday-Friday
9 am-5 pm
Saturday
9-12 am

**"Your
Community
Bank® Branch
creating local
partnerships
to grow and
strengthen our
community"**

Community News

JUNE 2010 EDITION

BROUGHT
TO YOU
BY;

Windsor **Community Bank®** Branch
& Prahran Market branch

 **Bendigo Bank**

Bendigo is best for business customers

A survey released by Business Review Weekly shows that Bendigo Bank continues to provide industry-leading customer satisfaction levels.

Business Review Weekly surveyed small and medium enterprise customers to find out how satisfied they were with their financial institution.

The survey found that 91.4 per cent of Bendigo Bank's business customers were satisfied with the bank's service, more than any other Australian bank.

Bendigo and Adelaide Bank's Executive Customer and Community, Russell Jenkins, said it was encouraging that people said Bendigo Bank provided the best levels of customer service as they completed their business banking.

"This is an exciting result and on behalf of the bank and all our staff I'd like to say thank you to our customers for their positive feedback.

"It's Bendigo and Adelaide Bank's aim to be Australia's leading customer-connected bank and we hope these results indicate that we're on track to achieve that.

"The thing that sets Bendigo Bank apart from other banks are our connections to the customers and communities we serve."

Jon Caneva, Chair of Windsor **Community Bank®**, the company that owns and operates both the Windsor and Prahran Market branches said the bank's **Community Bank®** branches played a significant role in achieving such high customer satisfaction results.

"In towns and suburbs right across Australia, Bendigo Bank has **Community Bank®** branches, which are owned and operated by local people," Mr Caneva.

"In the past decade these branches have returned more than \$39 million, assisting local community groups and helping them to build infrastructure to improve where and how they live.

"Customer satisfaction is what drives every staff member in the bank," Mr Jenkins said.

"We believe that successful customers create a successful community which creates a successful bank, but only in that order."

For more information about business banking visit the Windsor **Community Bank®** and Prahran Market branches or contact **Julian Kennedy** on 9510 9311.

WANTED Part Time Admin Person

If you have skills in bookkeeping, office management and marketing that include, web maintenance, preparing newsletters, liaising with community partners and developing an ongoing program to grow our business and can work flexible hours (approx 15-20 per week), then you should apply.

Send your CV by email to *The Chairman*.

chairman@windsorcommunity.com.au

It starts with



 **Bendigo Bank**

Windsor **Community Bank®** Branch

Board of Directors, Stonnington Community Financial Services Ltd.

111 Chapel Street Windsor Victoria 3181—Phone 9510 9311

Jon Caneva, Guy Vicars, Brian Hatswell, Melina Sehr,

David Rosenberg, Anthony Caneva, John Keating, Sarah Davies

www.windsorcommunity.com.au

Community Bank[®] network returns \$40 million

Bendigo and Adelaide Bank's **Community Bank[®]** network celebrates a momentous milestone; with the announcement that it has now returned more than \$40 million dollars to support local community groups and projects right across Australia, through its **Community Bank[®]** network Australia wide.

The milestone further strengthens the importance of the **Community Bank[®]** network as an alternative source of funding for local community initiatives. It is important to remember that 80% of **Community Bank[®]** profits are returned to the local community, through, sponsorships and grants.

Bendigo and Adelaide Bank's Executive, Customer and Community Russell Jenkins said that the **Community Bank[®]** initiative has far exceeded all expectations.

"Achieving \$40 million in returned profit to the community is a fabulous achievement and just goes to show that this innovative banking model is sustainable," Mr Jenkins said.

"Behind that statistic are hundreds of stories of **Community Bank[®]** branches making a real difference to the lives of everyday Australians."

Windsor Community Bank[®] Chair, Jon Caneva, said he was proud to be part of a banking network that supports local communities. "Windsor **Community Bank[®]** and Prahran Market Branches are dedicated to the continued growth of the local community," Mr Caneva said.

The funding granted by the our **Community Bank[®]** Branches has gone towards supporting many community initiatives including:

- Stonnington Primary School
- Polyglot Puppet Theatre
- And almost 20 local sporting groups

And this is just the tip of the iceberg, with nearly \$500,000 returned to our local community.

"We hope that this success is an indication of things to come and we will continue to be an important part of the local community."

For more information about the Windsor **Community Bank[®]** contact Jon Caneva on 9510 9311.

COMMUNITY GRANTS 2010

Applications available from 5th Aug 2010

Windsor Community Bank[®] and Prahran Market Branch grants program applications, apply:

BY EMAIL: grants@windsorcommunity.com.au

BY PHONE: 9510 9311 BY FAX: 9510 0088

IN PERSON: Call into the Windsor Branch at 111 Chapel Street, or
Prahran Market Branch at 163 Commercial Road South Yarra.

Grant Applications close: 2nd September 2010

MARQUEE FOR HIRE - FREE

Windsor Community Bank[®] and Prahran Market Branch have purchased a Community Marquee that will be made available to Community Groups and Not-for-profit organisations, to be used at community, charity and fundraising events **FREE OF CHARGE**.

The marquee is three metres X three metres and is similar to the one featured below, with the addition of two side walls and a rear wall. Conditions apply as to use. These will be on our website to view. To book the marquee, call the branch on 9510 9311 or email; chairman@windsorcommunity.com.au

Windsor Community Bank[®] Branch Bendigo Bank, 111 Chapel Street WINDSOR, T. 03 9510 9311
Prahran Market Branch Bendigo Bank, Shop 812, 163 Commercial Road, SOUTH YARRA, T. 9827 6545

Visit our community website: www.windsorcommunity.com.au